

THE COMMUNICATOR

A NEWSLETTER FROM OSHAWA COMMUNITY CREDIT UNION LTD.

TECHNOLOGICAL INSIGHT

Looking for an easy way to improve the security of your accounts? Security Alerts can be enabled within online banking, and configured to be sent to your preferred email address or mobile device. Security Alerts can be configured for events like a new e-Transfer contact, bill payee being added, or a login attempt to your account. To get started, click the Alerts tab in your online banking or mobile app.

We also offer **Transaction-based Alerts** that can be enabled by one of our Member Service Representatives at your request. When enabled, you can choose to receive alerts for events like ATM or Point-of-Sale transactions over a certain dollar amount, bill payments, or Interac e-Transfers being sent. Contact our branch for more information or to get started!

AUTODEPOSIT

Did you know that Autodeposit is a secure way to deposit your e-Transfers? Once configured, Autodeposit completely bypasses the number one cause of e-Transfer fraud: email account takeover. It also makes it easier for people to send you money by removing the requirement for security questions! More convenient, and more secure - what's not to love?



Scan for more information on Auto deposit



Explore OCCU's Youth Advantage Account and enjoy free banking

COMMUNITY INVOLVEMENT

IG WEALTH MANAGEMENT WALK FOR ALZHEIMERS

Sarah and Patricia participated in I.G Wealth Management Walk for Alzheimer's. Supporting our community were also over 300 walkers who raised a total of \$127,640.00.



CLOTHING DRIVE WITH BETHESDA HOUSE

Oshawa Community CU was delighted to donate our member's pre-loved clothes to Second Chance Clothing. 100% of the proceeds from selling your clothes, supported Bethesda House's Shelter and Outreach Programs to help women, children, and pets fleeing gender-based abuse and violence.

RALLY DURHAM 2023

Rally Durham is the Canadian Automotive Museum's signature annual social and fundraising event. As a 'friend of the museum', OCCU supports the Canadian Automotive Museum, aims to reduce our environmental footprint and focus on Canadian car content.

CU SUCCEED YOUTH BURSARY

OCCU is excited to announce that four of our youth members were awarded with a bursary from the CU Succeed Bursary Program. Congratulations to Andrea, Brady, Brianna and Imogen! OCCU wishes you good luck with your studies in the future!



WINTER CLOTHING DRIVE

OCCU collected winter clothing during the fall months. These gently used winter clothes were donated to schools in Oshawa to help children from underprivileged backgrounds through the harsh winter.

EYEGASSES AND HEARING AID DONATION- LIONS CLUB

Partnering with Lion's Club of Oshawa, OCCU collected used glasses and hearing aids. Your valuable donations were sent to the Canadian Lions Eyeglass Recycling Centre, who provide recycled eyewear and hearing aids to people in developing countries.

BACKPACK PROGRAM WITH SIMCOE HALL SETTLEMENT HOUSE

Oshawa Community CU thanks our members for donating to the Backpack Program. Your generous donations helped support over 1500 underprivileged children, from JK to Grade 12, enjoy a smooth transition into the school year.



CAR WASH AND FUNFAIR BY DURHAM DEAF SERVICES

Samantha and Patricia delivered donations made by OCCU to Durham Deaf Services. Durham Deaf Services aims to promote independence and autonomy for all in the Deaf, deafened, and hard-of-hearing community through the elimination of barriers to participation and through the preservation of Deaf culture, language, and heritage.



ANGEL GIVING TREE PROGRAM- SALVATION ARMY

For over a decade, OCCU and our members have supported Salvation Army's annual Toy Drive. We continue to thank our members for their charitable contributions and aim to help more children have a brighter holiday season.

FOOD DRIVE WITH DURHAM OUTLOOK FOR THE NEEDY

OCCU thanks its members for donating to the Food Drive, in partnership with Durham Outlook, to benefit the homeless. As a Thanksgiving gesture, OCCU also organized a free meal day for those who visited DOFN's soup kitchen.

PARKINSON SUPERWALK- PARKINSON CANADA

OCCU took the opportunity to make a positive impact within the Parkinson's community by making a donation and promoting the Parkinson SuperWalk.

NATIONAL DAY OF TRUTH AND RECONCILIATION

To commemorate this day, employees wore orange t-shirts to raise awareness of the individual, family and community inter-generational impacts of residential schools, and to promote the concept of "Every Child Matters".

OCCU has also donated to the Durham Community Health Centre's Indigenous Youth Program to enhance connections between Native land and Indigenous Youth.

Sarah, Samantha and Sondra also tied orange ribbons as a sign of respect to Indigenous children and families, and to support healing in Indigenous Communities across Canada.



Google Reviews

Your opinion matters to us!

Have you received exceptional service from our staff? Do you have ideas to improve your banking experiences? Write us a Google review and share your experience banking with Oshawa Community CU! Your valuable feedback will help us provide more members with the best possible banking experience.



MEMBER EDUCATION

MONTHLY E-BLASTS

As a way to keep our members up-to date on the latest news for the month, OCCU sends out a monthly mass email.

The monthly mass email includes branch operation updates, important information on Durham region events, and community involvement updates.

Keep up to date with OCCU by joining our mailing list today!

FRAUD AWARENESS E-BLASTS

OCCU has witnessed an increase in the number of frauds and scams. To help members protect themselves against prevalent frauds, OCCU has begun to send out monthly Fraud Awareness E-blasts.

Read through the different scam scenarios, warning signs and tips to prevent yourself from falling prey to such frauds. You can also find our Fraud Prevention Book on the OCCU website and social media pages.

Join our mailing list

Gain exclusive access to monthly branch news and fraud prevention alerts!

Stay informed about our in-branch activities, closures, and updates by joining OCCU's mailing list. Also protect yourself from common frauds and scams by gaining access to our Fraud Prevention E-blast. Scan the QR code to sign up now!



ANNUAL GENERAL MEETING

April 16, 2024 at 7:00 p.m.

Come Join Us! OCCU will be reporting on the 2023 financial results as well as holding elections for available positions on the Board. OCCU is seeking interested members to consider a position to serve as a Director for a 3 year term. As a Director, you will have the opportunity to work with an elite team of professionals to set policy and provide strategic direction for a complex and multi-dimensional corporation.

Members who qualify under Oshawa Community's Bylaw for director-ship and who are interested in serving on our Board of Directors are asked to contact our office for details. You can reach Suzanne Bramham, Credit Manager and CAMLO at 905-436-5417 or Sarah Broderick, Administration Officer at 905-436-5425. Applications will be accepted from January 8, 2024 to February 23, 2024.

CHANGES TO OUR TEAM



This year we bid Linda farewell as we celebrated her retirement after 34 years of service. OCCU announced Sarah's promotion to fill part of Linda's role. We also welcomed Sondra and Brandon at the teller desk as a Member Services Representatives and Marketing Intern Nimishca to assist with OCCU's growing marketing needs.

REGISTER YOUR ATTENDANCE ONLINE

Be a part of the conversation at our Annual General Meeting!. Register effortlessly by scanning the QR code and filling out the provided form.



Your involvement is key to our collective success!

DIRECTOR NOMINATION FORM (Complete and drop off at OCCU)

NAME: _____ PHONE: _____

ADDRESS: _____

THE FOLLOWING TWO OSHAWA COMMUNITY CREDIT UNION MEMBERS HAVE NOMINATED ME:

NAME: _____ SIGN: _____

NAME: _____ SIGN: _____

You can reach our staff at their direct lines:

Loan Department

Sharan	905-436-5426
Sarah	905-436-5425
Lori K	905-436-5427

Investment Department

Carolyn	905-436-5420
Samantha	905-436-5419
Lori H	905-436-5424
Patricia	905-436-5412

Teller Department

Sondra	905-436-5423
Brandon	905-436-5411

Follow us on Social Media

 oshawacommunitycu

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 www.oshawacu.com